

Disclosure | AAPP Newsletter

President's Message | Heidi Semkowich

Op-Ed: Advocating for Paralegal Regulation in Alberta

With the Alberta Association of Professional Paralegals (AAPP) conference and awards gala set for June 8-9, 2023, many things are top of mind. The conference and awards gala is the first in-person event that the AAPP has organized since prior to the pandemic so we are working hard to ensure this is an amazing event! For more information, and to register for this event, please check out: <https://aapp.wildapricot.org/event-5140437>

The past couple of years have been busy for the Association; and only 3 months into 2023, it is looking like that trend will continue. The AAPP continues to look at the increasing access to justice issue in Alberta, and how regulation of paralegals can help bridge the gap for Albertans. Access to Justice Access to Justice Crisis describes a vulnerability in our society relative to individuals accessing support. Access to justice within the context of legal service relates to the accessibility of the legal system and ultimately achieving justice in our Province. The Courts are overburdened; there is an increasing amount of self-represented litigants before the Judiciary which exacerbates the burden on the Courts. Self-represented litigants are not prepared or able to face our legal system. They file incorrect documents, miss deadlines, make unsupported applications, and lack the knowledge to present evidence. Justice is at stake. The public often cannot access or achieve justice, even in dire circumstances. Matters of child protection, divorce and separation, criminal matters, and small claims are the highest occurring matters with self-represented litigants. Many Alber-

tans currently are unable to afford legal counsel and do not qualify for subsidized legal services. These Albertans are left to struggle on their own through the court system, trying to achieve just results. A properly trained, experienced, and insured paralegal can offer great support and assistance to Albertans within a determined scope, at a lesser cost. Legal services available to Albertans currently include privately retained legal counsel, Legal Aid Alberta, and community support services such as pro-bono clinics and student legal assistance. Out of desperation, Albertans are turning to non-lawyer legal supports to assist them through their legal involvement. Many professionals with education, experience, and insurance can provide high-quality paralegal services to the public, and we believe this is essential to addressing the Access to Justice Crisis in Alberta. However, many individuals claim to provide paralegal services to the public without any related education or experience. The public is at risk of fraud and experiencing detrimental effects of faulty court proceedings. Ensuring the services being provided to desperate Albertans are professional, ethical, and insured is one goal the Alberta Association of Professional Paralegals aims to address. The need for regulating the paralegal profession is long overdue. The barriers to accessing justice discussed above are increasing, as is the demand for alternative legal services. Individuals who are not educated or experienced as paralegals, who do not have professional insurance, and who do not answer to a governing body should not be in a position to provide legal assistance to members of the public. Legal action carries weight and often causes irreversible damages to indi-

viduals if executed incorrectly. Criminal records, resulting from a failure to present relevant information in a criminal matter, affect employment opportunities, training eligibility, and travel. Failure to appropriately present information in family law matters can jeopardize children's safety and well-being. There are far too many instances where the public is suffering harm, sometimes in an irreparable way. Missed limitation dates, use of improper forms, and loss of tens of thousands of dollars are just a few examples of this harm. Regulating the paralegal profession will prevent unqualified individuals from continuing to harm the public. Regulation will also provide the official support of the trade to build and maintain the reputation and confidence in paralegals. Having a professional college that one is accountable to, will help ensure that the paralegal services offered are ethical, professional, and appropriate. Paralegal regulation serves the public interest by providing the option of affordable limited scope legal services to Albertans. More and more reports are revealing that paralegals are capable of providing quality limited scope legal services and that regulation does, in fact, enhance access to justice. We need only to look to Ontario, Saskatchewan and British Columbia for examples of this. The AAPP takes the position that regulation of paralegals in Alberta is a viable solution to the growing access to justice issue in our Province.

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PROFESSIONAL PARALEGALS
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Alberta Association of
Professional Paralegals

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The views expressed in articles published in Disclosure do not necessarily represent the views of the AAPP. For permission to re-print articles or advertising, please contact the Newsletter Chair.

COMMITTEE FORMATIONS—WEBINARS SERIES

A very special thank you to all of the volunteers that came forward when the call out was made – we were overwhelmed and thrilled at the numbers!

The AAPP Board is committed to continuing to provide high quality continuing education and professional development opportunities to our members. The expansion and growth of our membership has necessitated the creation of additional educational sub-committees to design and develop multi-part webinar series in: civil litigation, family law, real estate and wills & estates.

We would like to introduce you to these hard-working sub-committees.

Civil Litigation

Heidi Semkowich (Committee Chair)
Veronica McGuire
John McDonald
Shannan Hill
Crystal Li
Ruby Yao
Adam Anderson

Family Law

Ryan McDougall (Committee Chair)
Bailey Curtis
Andrea Galicia

Real Estate

Katherine Quantz (Committee Chair)
Andrea Galicia
Claudia Li
Ruby Yao

Wills & Estates

Michaela Russell (Committee Chair)
Darlene Kiss
Andrea Galicia

We look forward to rolling out these webinar series in the Fall of 2023. Please watch your email and our social media channels for information about these amazing learning opportunities!

We wish to thank all of our members for your continued support. If you have any suggestions for a webinar series, please reach out to Katherine Quants at: education@alberta-paralegal.com

Lets Connect



Alberta Association of Professional
Paralegals



[aapp.aralegal.assn](https://www.instagram.com/aapp.aralegal.assn)



AlbertaAPParegals

Upcoming Webinars

Katherine Quantz |



We have exciting webinars planned for April and May! Coming up in April we have:

- Career Profile Webinar Series featuring Priscilla Cicek, National Director of Business Development, Viewpoint Medical
- Bear Paw Media & Education is returning to discuss their programs and resources

Coming up in May we have:

- Bailey Curtis presenting: Financial Disclosure Requirements in Family Law – What to do when the payor has a corporation

We will be continuing with our Career Profile Webinar Series throughout the year, so please watch for more announcements on this.

Stay tuned for all the exciting opportunities we still have coming up in 2023 and be sure to check the [events page](#) on the AAPP website frequently - this is where you can find all the information on upcoming webinars and the links to register.

As always, we welcome your questions, feedback, suggestions, comments, and ideas with respect to the webinar series and our professional development programming. Please feel free to contact us by reaching out directly to Katherine Quantz, Director of Education and Professional Development via e-mail: education@alberta-paralegal.com.



Membership Information and Updates

Thanks to every one of our members, we have increased our membership and are almost 300 strong - the excitement and momentum is catching on!

The AAPP is finally getting noticed by stakeholders across Alberta, some of which have been in the industry as long as the AAPP has been, and are only now becoming aware of our existence. We are excited to announce our partnership with the Legal Education Society of Alberta. Members of the AAPP are now eligible to receive a 10% discount on LESA courses, up to full day offerings (multi-day programs are not included). Please contact Heidi at: president@alberta-paralegal.com for the discount code.

We confirm that Paralegals having received their Alberta Registered Paralegal (“ARP”) designation certificates will receive a 2023 updated seal once their membership fees have been paid.

Thanks to all who have joined and continue to participate in the development and promotion the Association.

Visit our site for more information: <https://www.alberta-paralegal.com/join-us>

MEMBERSHIP BENEFITS

Discounted insurance through Johnson Insurance

Highlander Wine Club

Perkopolis Membership

Discounts at Sherwin Williams

Private Shopping events at Ricki's

Continuing Education/Professional Development - monthly webinars on soft skills and technical topics

Mentorship Program

ARP designation (for paralegal members)

Performance Excellence Awards

Job Postings

Salary survey

Member Newsletter

Networking Events

Discount on courses offered by the ADR Institute of Alberta

Discount on courses (up to 1 day) offered by LESA

And more to come as we grow!



Red Deer Polytechnic

PARALEGAL POST-DIPLOMA PROGRAM

INTAKE:

September 2023 & January 2024

PROGRAM LENGTH:

Under Review

DELIVERY METHOD:

Online

The Paralegal Post-Diploma Certificate program is a part-time program for those who are already working in the legal field as Legal Assistants. This is the only paralegal program endorsed by the Alberta Association of Professional Paralegals. This one-year certificate includes eight theory-based courses and one consolidated practicum course. This program will prepare graduates to focus on contract law, professional ethics, legal research, legal drafting, torts, rules of evidence and legal interviewing. The Paralegal Post-Diploma Certificate will allow graduates to take on more responsibility within the legal field under the supervision of a lawyer.

PRE-REQUISITES:

- High School diploma with English 20-1 or 20-2 with a grade of at least 60%
- Graduate of an approved legal assistant program
- Minimum of 3 years experience working as a legal assistant
- Candidates, where English is a Second Language (ESL), must meet the English Language Proficiency requirement in addition to the Academic English requirement. Equivalencies are as follows:
 - * Required Canadian Language Benchmark (CLB) of a minimum of 7 in each of the 4 language skills (speaking, listening, reading and writing) and not an average of 7; or
 - * By completing high school in Canada. Studies must have been in English at an approved Canadian high school (grades 9, 10, 11, 12) with at least three consecutive years of full-time academic study; or
 - * By completing a recognized post-secondary degree or diploma program in Canada.

The program must have involved at least two full years of full-time, consecutive academic study in English.

Follow the link for more information: <https://rdpolytech.ca/programs/extended-education/programs-and-courses/paralegal-post-diploma-certificate>.

PARALEGAL POST-DIPLOMA PROGRAM



Instructor Profile - Matthew Mowbrey



Matthew Mowbrey is a Sessional Instructor under the Division of Extended Education, instructing on Contract Law in the Paralegal Post-Diploma Certificate. In addition to teaching, Matthew is a sole practitioner with Woodbine Legal Services in Red Deer, Alberta with a general practice ranging from real estate and family law to franchises and woodmen lien's. Matthew also provides public seminars on various civil topics including understanding commercial leases, first time home buyers, and first-time landlords, to help proactively educate Albertans on life-changing legal events. He is an active volunteer in his community including with the Central Alberta Community Legal Clinic, Piper Creek Optimist Club, Red Deer Downtown Business Association, Junior Achievement, Walk a Mile in Her Shoes, amongst many others. When he has time, Matthew is an active supporter of a wide variety of sports from Quidditch and Cricket to American Football and Curling.

For questions regarding the Paralegal Post-Diploma program, please email extended.ed@rdpolytech.ca .

2023 Legal Support Professionals' Conference

Planning for the conference is well underway! We want to thank everyone who has registered. There are still a few spots left, so if you are still deciding, or you have a colleague that would like to attend please let them know there is still time to register. To register for the conference, please go to: <https://aapp.wildapricot.org/event-5140437>

Pricing:

Your conference registration fee includes the networking session on June 8 (in the evening) and one ticket to the Professional Excellence Awards Gala on June 9 (starting at 5:30pm)

Member Registration: \$405.00

Non-Member Registration: \$525.00

Conference Breakout Session Presenters

We are thrilled to announce our presenter line-up for the conference breakout sessions:



D. Kim Beachum, ARP—Judgment Enforcement & Debt Recovery

Kim is a successful professional paralegal practicing in the area of debt recovery for over 30 years, focusing on creditor-debtor matters, litigation including builders' lien matters, Civil Enforcement and Reciprocal Enforcement of Judgments from outside Alberta.

For over a decade, Kim has been managing the annual collection process of numerous Homeowner and Resident Associations throughout the Province which includes initiating foreclosure proceedings when necessary to protect the client's interests under its registered Encumbrance on land.

Kim has authored and paneled numerous presentations on Civil Claims Litigation for Provincial Court and Collection Procedures including settlement and negotiation of payment agreements, garnishee, seizure of assets and sale of lands. Kim is an innovative and successful paralegal having appeared in Provincial Court and Mediation for many clients over the years as a cost-effective means to the client to collect on the debt.

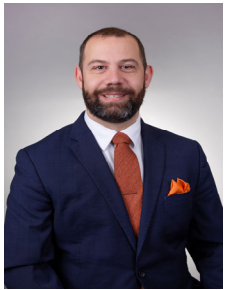


Angie Calliou—Legal Technology (Practice Management Software)

Angie provided virtual paralegal services for nine years after starting Advantage Virtual Services, which led her to using various software programs and platforms to allow her to work remotely. Through this experience, she developed a keen interest in the evolving world of legal technology.

Angie is a Gold Certified Clio Consultant and a Certified Consultant for LEAP, CosmoLex, Soluno, dealcloser, Lawyaw, and Legalboards. She also has knowledge of various other practice management software programs, as well as programs specific for a certain area of law. She is constantly striving to expand her knowledge of new software being developed to specifically assist the legal community.

Conference Breakout Session Presenters continued



John McDonald, ARP—Practicing as an Independent Paralegal

John McDonald is a retired Combat Arms Officer in the Canadian Armed Forces who started his legal journey as a Military Summary Trial Presiding Officer and which grew into his current practice as an Independent Paralegal.

John holds a Limited Licence provided by the Law Society of Saskatchewan and Letter of No Action from the Law Society of British Columbia and is the Owner of McDonald Paralegal Services Ltd, with offices in Calgary Alberta and Moose Jaw Saskatchewan.



Ryan McDougall, ARP—Family Law

Ryan began her career 20 years ago and has specialized in family law matters. Completing her mediation and dispute resolution training in 2012, Ryan started a mediation practice focusing on keeping families out of the court system. Ryan returned to school and completed a degree in Governance, Law & Management in 2015.

Ryan continues her legal work through McKenzie Legal Services where she assists victims of domestic violence needing protection orders and help navigating through the justice system. She is passionate about the wealth of knowledge and experience paralegals can bring to citizens and is active on pursuing the regulation of the paralegal profession.



Veronica McGuire—A Career in Mediation

Veronica is the Director, Professional Conduct & Disciplinary Review Committee and a mentor with the AAPP. She is a former Provincial (Crown) Prosecutor in Ontario where she prosecuted charges and provided advice to investigators as to a reasonable prospect of conviction. She conducted hearings and trials on charges under the Criminal Code of Canada, Provincial Offences Act and Federal Statutes.

She is a licensed Paralegal, Commissioner for Oaths, Notary public and is a member in good standing of the Law Society of Ontario. She was a tutor for their licensing examinations. For the past 12 years she has been a Law Professor in the Paralegal Licensing Program at two Toronto Colleges. Having successfully completed the required York University program in Adjudication for Agencies, Boards & Tribunals, she is a member of the Society of Adjudicators and Regulators (SOAR). In 2021 she was appointed to the Accreditation Committee of the Ontario College of Teachers, evaluating teaching programs at various Ontario Universities. Veronica and her husband relocated to Alberta in 2022 to be closer to family.

Conference Breakout Session Presenters continued



Katherine Quantz, ARP—AB Court of Justice (Civil) Procedure

After graduating from MacEwan University's Paralegal Studies diploma program in 2011, Katherine worked for many years as a Legal Assistant in Edmonton, Alberta, both within the private sector at law firms of various sizes, and in the public service for the Alberta Government. Katherine has legal experience in several diverse areas of practice but has spent the last several years specializing in litigation, collections, and recoveries. Katherine is now the Team Lead of a Paralegal Services unit within the Ministry of Treasury Board and Finance.

In 2019 Katherine joined the AAPP, and in October 2021 joined the Board of Directors as Chair of Education & Professional Development. Katherine is passionate about creating and promoting professional development opportunities within the legal community and welcomes any opportunity to connect with other paraprofessionals and industry stakeholders.

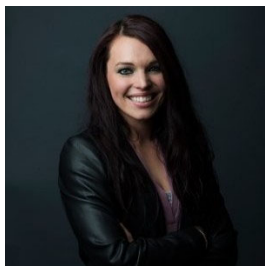


Don Schapira—Basic Conflict Management

Don Schapira, Q. Med. founded Fresh Start Mediation in 2014 because he believed that there was a better way to overcome conflict in the Family Room, Board Room and the Class Room. With his deep financial background learned through 15 years on Bay Street, Don is dedicated to ensuring the best models to ensure your Fresh Start. He will work with you to provide the information you need to make the financial decisions you want during this transition.

Sharpening his skills through Harvard, Cornell and Northwestern Universities, coupled with helping hundreds of families come to healthy solutions, Don has found a balanced, successful approach to securing your Fresh Start. Don has also pledged himself to many charitable organizations in the local community, working with Big Brothers and Big Sisters, Peer Mediation and Skills Training as well as Businesses For Calgary Kids.

Staying true to his desire to grow the world of ADR, Don also works with ADRIA, is a Board Member with Alberta Family Mediation Society and acts as Executive Director for the Alberta Arbitration and Mediation Society. Don's background, tireless commitment and knowledge will help him understand your needs, so you can achieve the agreement you want.



Ashley Stasiewich—Criminal Law

Ashley Stasiewich started her career in 2006 working as a file clerk at Moreau & Company, a criminal law firm in Edmonton, AB. She quickly moved into a role working as a legal assistant throughout her undergraduate studies, before progressing into a paralegal/traffic court agent role, and then office manager. Ashley has been an office manager/paralegal with Moreau Law for over 9 years. Ashley is also a sessional instructor for the Paralegal Studies and Office Assistant programs at MacEwan University. She teaches numerous procedural law courses and organizes the field experiences (practicum) for the Paralegal Studies program. She has previously supervised graduates of both the Paralegal Studies and Office Assistant programs during their practicums as an office manager at Moreau Law, but working in higher education allows her to make a greater impact in educating future legal professionals than that of supervision in an office.

Ashley is a paralegal member and mentor with the Alberta Association of Professional Paralegals and an associate member with the Edmonton Law Office Managers Association. She is currently writing a textbook with criminal lawyer, Paul Moreau, titled *Criminal Law for Alberta Legal Professionals*, with an expected publish date of 2024 with Emond Publishing.

Conference Breakout Session Presenters continued



Pascal Ryffel & Aaron Singleton—Government Relations & Paralegal Regulation

Pascal has worked with Alberta Counsel for six years and has been active in Alberta politics for over two decades.

Pascal has a BA from the University of Alberta and a master's degree in Media and International Development from the University of East Anglia in the United Kingdom. Born in Switzerland, Pascal moved to rural Alberta (Millet) with his family in 1993. He and his wife Carla, along with two young daughters, reside in Edmonton.



Aaron holds a degree in Political Science from the University of Alberta with a focus on public policy development. In addition to his academic background, he brings electoral experience having worked as a campaign manager for a candidate during the 2011 federal election. Prior to joining Alberta Counsel, Aaron spent six years serving with Justice and Solicitor General as a Senior Judicial Clerk and Acting Team Lead for the Court of Appeal of Alberta.

AWARDS GALA



2023 Professional Excellence Awards

Nominations for awards opens on April. To nominate a colleague, please complete the [nomination form](#) and email the form to: awards@alberta-paralegal.com

All award nominees will be contacted to ensure they attend the awards gala.

Additional tickets for your friends, family or employer to attend the awards gala with you can be purchased for \$75.00. If you wish to purchase additional tickets, please [click here](#).

Conference & Awards Gala Sponsors

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The Independent Paralegal in Alberta | John McDonald, CD, ARP

As a general pretext any one in Alberta who wants to practice as a paralegal can call themselves a paralegal. There are no minimum education requirements, no regulatory handcuffs, and no protection for the public.

Now enter the Alberta Independent Paralegal, the AAPP's approach to give legitimacy to those of us who practice as independent paralegals, who are insured, adhere to a code of conduct, and most importantly recognize the very fragile limbo we find ourselves in.

We currently see three trends in the state of practice that currently exists in Alberta.

The first trend being the Alberta Independent Paralegal, listed as Alberta Registered Paralegal, this is a designation granted by the Alberta Association of Professional Paralegals which requires an evaluation of Education, Experience, Adherence to a code of conduct, and proof of Insurance. It is this group of paraprofessionals who strive to continue to bring legitimacy to the practice of law by non-lawyers within a properly regulated framework, such as those that are seen in Ontario, Saskatchewan, and to a lesser extend, British Columbia. These Paralegals charge fees that are between one third and on half of what a lawyer with similar experience might charge.

The Second being the Cowboy (full disclosure I am a boot and hat wearing cowboy from Southern Alberta) this is the non-lawyer Court Agent who is neither interested in nor opposed to regulation but who probably will not qualify when it comes. These are Court Agents who have some knowledge and experience with the law, who may or may not have insurance, who don't ordinarily follow a code of conduct. Their fees are typically fixed fee or contingent fee basis only and aside from contingency typically low enough to secure a solid workflow. But who are often far more motivated in achieving a top dollar settlement or proceeding to trial rather than real world, realistic settlements.

The third being first rate liabilities. These are the "Court Agent" who is opposed to any form regulation, believes that legal training, insurance, and governmental interference are what contribute to the challenges facing access to justice. They believe that they are the robin hood of legal service. Now for an anecdote. I opposed one of these liability types

in a Provincial Court Action over a \$3,900.00 claim I was employed at a law firm at the time but had carriage of the matter, any way, we brought a Summary Judgment Application, judgment which was ultimately granted, the matter was adjourned in the first instance with no notice whatsoever, the Agent did not provide a responding Affidavit at all, and as a result the Judge granted Judgment in the sum of \$3,900.00 plus solicitor client costs of \$4,200.00. We had offered multiple offers to settle for a judgment of \$3,900.00, this was a debt claim for an unpaid loan. This agent, as a result of his pride, ego, and lack of basic legal principles turned a \$3,900.00 claim in to a \$10,000.00 judgment.

Now what does all this mean to the independent paralegal?

We will continue to see mixed results from lawyers, the judiciary, and what I call the Cowboy and Liability class in the struggle for regulation. We will continue to be collectively grouped together with agents and paralegals who the judges have little faith in, and give very little weight to their arguments. So as independent paralegals we must continue to be the most professional, prepared, and attentive advocates for our clients. It means showing cautious lawyers that we have the appropriate levels of education and training to handle small claims and other matters, it means building relationships with Counsel and the Judiciary, and frankly the law societies to show them that a regulated, ethical, insured paralegal is part of the answer to the access to justice crisis we see not only in Alberta but across the Country.

** John McDonald is an Alberta Registered Paralegal with a practice that spans three provinces.

I find myself scrolling through my LinkedIn feed fairly religiously in order to stay on top of industry news, watch for upcoming webinars and to stay connected with my legal network. I noticed more and more over the last year or so the almost daily barrage of posts regarding depression, suicide and mental health awareness in the legal industry and in particular with lawyers. I thought to myself, how can this only be affecting the lawyers? It must also be affecting those in support roles as well.

While I am no expert on the issues surrounding mental health, I can certainly speak to the negative effects that stress can have on your body, as well as caring for a loved one, a child that has struggled with mental health issues from a very young age. This involved years of learning, growing and fighting to get help, to get someone, professionals to listen and recognize the issues exist and are very real, and the need to advocate for mental health services.

Stress is a natural response of the body to a perceived threat or challenge. While some level of stress can be beneficial in certain situations, such as preparing for a presentation or a job interview, chronic stress can have significant negative effects on the body.

Stress can affect the body in several ways, including:

Increased heart rate and blood pressure: When the body perceives a threat, it triggers the release of stress hormones, such as adrenaline and cortisol, which can cause the heart rate and blood pressure to increase. Over time, chronic stress can lead to high blood pressure and an increased risk of heart disease.

Weakened immune system: Stress can also weaken the immune system, making individuals more susceptible to infections and illnesses.

Digestive problems: Chronic stress can lead to digestive problems, such as irritable bowel syndrome (IBS), acid reflux, and stomach ulcers.

Muscle tension: Stress can cause muscle tension, which can lead to headaches, neck and back pain, and other muscle-related issues.

Sleep problems: Stress can disrupt sleep, leading to difficulty falling asleep, staying asleep, or waking up too early.

Mental health issues: Chronic stress can also contribute to mental health issues, such as anxiety, depression, and burnout.

It is essential to manage stress levels to avoid the negative effects on the body. Strategies such as exercise, meditation, deep breathing, and yoga can help individuals manage stress levels effectively. Additionally, seeking professional help and support from mental health professionals, such as counselors and therapists, can also be helpful in managing stress and preventing its negative effects on the body.

The high-pressure environment of the legal industry, combined with long hours and demanding workloads, can exacerbate feelings of stress and anxiety, leading to depression. Symptoms of depression, such as feelings of hopelessness and worthlessness, can impact an individual's ability to function effectively in their job, leading to decreased productivity and increased absenteeism. Without proper support, these stressors can lead to burnout, anxiety, depression, and other mental health

problems.

Creating an environment where individuals feel safe and supported in discussing mental health issues can help reduce the stigma surrounding these issues and encourage people to seek help when they need it. Employers can provide mental health resources, such as employee assistance programs, and offer training to managers and employees on how to recognize the signs of mental health issues and provide support to those who are struggling.


By promoting mental health, reducing stigma, and providing resources and support for those who need it, employers can create a workplace culture where employees feel safe, valued, and supported. This can lead to increased productivity, reduced absenteeism, and an overall improvement in the well-being of employees.



JESSICA COOK

Jessica was born and raised in Calgary, Alberta and graduated with her Legal Assistant Diploma in 2016. She enjoys travelling as much as she can, most recently to Montreal where she is in the final stages of completing her MBA at McGill University. In her spare time she enjoys being outdoors, playing golf and softball, as well as reading and exploring new restaurants.

CONTACT ME

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 hello@really.com

Welcome to the Team!

Viewpoint is Excited to Welcome Jessica Cook as our Business Developer Manager, Alberta Business

It is with much pleasure and great enthusiasm that Viewpoint Medical is announcing the hiring of Jessica Cook as the firm's new Business Development Manager - Alberta Business.

Jessica is a skilled professional who has spent the last seven years managing a large number of staff within the legal industry- primarily within the area of personal injury. She has obtained invaluable experience and mentorship while working at one of Alberta's most reputable law firms and this experience will serve her well as she transitions into her new role at Viewpoint.

Jessica is looking forward to continuing to build her network of professional contacts while supporting the entire Viewpoint team and its dedicated clientele. Please help us in welcoming Jessica to the Viewpoint family!

